

NEWS RELEASE

CONTACT: Jennifer Payne, Communications Director, 266-2107

Airport receives highest overall score in Airport Category in Air Cargo World's survey of Airports

(Anchorage, March 11, 2005) – The Ted Stevens Anchorage International Airport was recently rated the highest overall score in the Airport Category of 1,000,000 or more tons by Air Cargo World in its first ever Air Cargo Excellence Awards.

Air Cargo World gave the survey to its airline carriers, charter operators, integrators and freight forwarder subscribers and received 680 responses. Survey respondents were asked to evaluate each company in four measures on a scale of 1 to 5; 1 is low and 5 is high.

Airport evaluation criteria:

- Performance Fulfills promises and contractual agreements, prompt and courteous customer service, allied services—ground handling, etc.
- Value Competitive rates, value added programs
- **Facilities** Apron, warehousing, etc.
- **Regulatory Operations** Customs, security, Foreign Trade Zone

Airport Director Morton V. Plumb Jr. says he was extremely pleased by the rating. "The airport was unaware the survey was being conducted until we were notified by Air Cargo World," said Plumb. "This confirms our competitive advantage when rated higher than airports like Memphis, Miami, Louisville and JFK. This is a testament to our professional, dedicated team and the facilities here at Anchorage."

Air Cargo World is an industry trade magazine and focuses on the airline cargo business. For more information regarding this distinction contact Air Cargo World Publisher, Steve Prince at 770-642-9170 ex 104 or visit

http://www.aircargoworld.com/features/0305_3.htm



No airport advertisements or resources were given in consideration for the survey. ###