

3. How important is the KATS service to your everyday life?

very important       somewhat unimportant

somewhat important       very unimportant

4. Has KATS enabled you to learn new skills or remain living independently?

Yes       No

If yes, please give example: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

5. Do you find the hours of KATS to be convenient?

Yes       No

If no, which hours would be more convenient:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

6. Do you use KATS on Saturday?

Yes       No

Time: \_\_\_\_\_

7. How would you rate the KATS drivers?

Excellent       Fair

Good       Poor

8. How would you rate the KATS office/dispatch?

Excellent       Fair

Good       Poor

9. How would you rate the overall performance of the KATS system?

Excellent       Fair

Good       Poor

10. How did you find out about KATS?

Agency referral       Newspaper

Friend       Radio       Other

11. Is there anything you would like to change about KATS?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

12. Do you have any other comments?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Thank you for completing this survey. Please return to KATS driver or Kodiak Senior Center by APRIL 3 2013